



CLINICAL INSOURCING

We provide exceptional clinical delivery to the NHS through operating a patient-centred model of clinical insourcing that reduces waiting lists, improves patient access, and provides real savings to the NHS.

The elective care treatment areas where we provide clinical insourcing services, include:

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|------------------|-------------|------------------------|--------------|
| Orthopaedics | Urology | Dermatology | Rheumatology |
| Ophthalmology | Gynaecology | General surgery | ENT |
| Gastroenterology | Cardiology | Cardiothoracic surgery | Radiology |

CLINICAL TEAMS

IMC healthcare services prides itself on quality. Our internal clinical teams, frequently deployed immediately following contract setup, are all heavily vetted and inducted into the internal IMC Healthcare Services Clinical Team by our highly regarded and nationally known clinical leads.

REDUCED MANAGEMENT AND ADMINISTRATION

We deliver an end-to-end solution, from service mobilisation to delivery, through our highly trained management teams. Supporting these teams are our highly valued administration staff who take responsibility for booking and scheduling.

MANAGEMENT REPORTING

We believe the accurate recording of data is fundamental in ensuring our clients can make timely and accurate management decisions. We put in place, sophisticated monitoring tools, that capture daily; financial, clinical and operational effectiveness.

RAPID DEPLOYMENT OF SERVICES

We are unique in that we have a sister company that specialises in the recruitment of clinical staff at all levels across the NHS. This immediate access to local fully trained staff means we can deploy services far more quickly than other providers.

STRONG GOVERNANCE

Our clinical governance framework ensures that we always maintain patient centric, high-quality care through rigorous service scrutiny, oversight, and performance management.

CLINICAL EXCELLENCE

We have senior clinical leads across all medical specialities, all with NHS affiliations or backgrounds and extensive knowledge of local hospitals. All services are overseen by a stringent clinical governance panel and where medically possible, our leads are encouraged to design or improve clinical pathways which improve the patient experience and achieve real cost value to the NHS.

FINANCIAL

We deliver a first-class service markedly below NHS tariff. All costs are identified and agreed prior to commencement of work. Not only do we commit to competitive rates, but we also identify ways to save our clients' money during projects, for example, by, improving patient pathways, increasing clinic hours, and increasing productivity.

CURRENT CLIENTS

We provide clinical insourcing services to many NHS Trusts, including:

- South Tyneside and Sunderland NHS Foundation Trust
- Chelsea and Westminster NHS Foundation Trust
- Norfolk and Norwich University Hospitals NHS Trust
- Basingstoke and North Hampshire Hospital



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